

ROOMMATE MEDIATION GUIDE

GROUND RULES

1. You are the mediator. You are there to guide the conversation, not run it.
2. Everyone will get the chance to speak so no interrupting
3. There will be no name calling
4. Use "I" statements followed by example
 - a. I feel uncomfortable when you walk around with no clothes on



CONFLICT CONVERSATION



1. Roommate "A" will share everything they have a conflict with
 - a. Mediator takes notes
2. Roommate "B" has the chance to respond to roommate "A"
3. Roommate "B" will share everything they have a conflict with
 - a. Mediator takes notes
4. Roommate "A" can respond to Roommate "B" concerns.

RESOLUTION

1. Using notes from previous section, read aloud all the issues that were discussed.
2. Ask if there is anything else not discussed.
 - a. write down new additions
3. Go through by each issue and have roommates create resolution
 - a. Take notes
4. When finished, read aloud each issue and resolution. Ask if both roommates agree to resolution



FOLLOW-UP



1. If needed, make copy of resolution and give to roommates
2. Write incident report giving a brief description of meeting
3. Check-in with the roommates after a few days.