

Inclusive Access (IA)

FAQ

1. What is it?

A digital version of your course material is already loaded into your D2L; it is already paid for via your student account

2. Can I get a refund?

During the Drop/Add period, you can opt out of your materials yourself in the course shell; refunds will be dispersed at the end of the Drop/Add period

3. What does opt out mean?

Opting out means that you decide you do not want your IA materials; you will no longer be able to access them. Make sure that you know how you can get your materials elsewhere before opting out

4. I opted out but want to opt back in.

During the Drop/Add period, you can opt yourself out and back in to your materials as many times as you like. If you decide after Drop/Add that you want to opt back in, contact the Bookstore ASAP

5. I need a refund because I dropped the class.

If you drop a class with IA materials, you will automatically get a refund of the dropped IA materials, no need to request

***For any other questions or more information, please email
bookstore@gordonstate.edu***